



## **Quality Policy**

The ultimate objective goal of Elval is the full satisfaction of the customer by continuously achieving the results required by the customer by applying lean manufacturing principles.

The Senior Management of the company is dedicated to the philosophy of continual effort for:

- a) The improvement of the quality of products means of production and procedures.
- b) Further innovation and renewal.
- c) The implementation of the scientific method and modern management procedures.
- d) The improvement of communication, team spirit and cooperation between the various departments of the company, including the suppliers and submanufacturers, as well as the customer, the most important part of the production procedure.

Using the creativity, initiative and capability of the company's personnel, ELVAL aims to the satisfaction of every customer's requirements, regarding quality, delivery time and agreed price, as well as to a long term development, competitiveness and the success of the company on an international level.